**New contact details for the Early Help Team and Local Authority Designated Officer (LADO)**

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| **From today, Monday 6 January 2020 the contact numbers for the Early Help Team and LADO will be changing.**You will no longer need to call the Safeguarding Hub to speak to a member of the Early Help Team or LADO service.New contact details for the **Early Help Team**Telephone: 03003 033896Email: early.help@cumbria.gov.ukNew contact details for **LADO**Telephone: 03003 033892Email: LADO@cumbria.gov.ukIn line with the changes to LADO and Early Help phone lines**, from today, 6 January 2020 the Safeguarding Hub phone options will change as follows:*** ***Option 1:*** for professionals with an immediate child protection concern (when it is believed that Section 47 threshold has been met and the child requires a response from Social Care today – please refer to the Multi Agency Threshold Guidance)
* ***Option 2:*** if you are returning a call to a member of staff from the Safeguarding Hub
* ***Option 3:***  If you are calling regarding a child or young person who already has an allocated Social Worker (you will then have a choice of district team to be transferred to)
* ***Option 4:***  for any other safeguarding enquiry

There will still be a facility for you to leave a message if all our lines are busy and please note that they will aim to return your call within 30 minutes. |